----- Original Message ------

Subject: RE: Request for information

Customer Service Centre/ Service à la clientèle

<service@navcanada.ca>

Date: Wed, November 16, 2011 11:00 am
To: "toby@law-democracy.org" <toby@law-democracy.org>

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Mr. Mendel,

Thank you for contacting NAV CANADA Customer Service.

However, as you have already been advised by our Legal department, NAV CANADA policy dictates that information pertaining to Air Traffic

tapes, flight plans, and other materials is only released to the Transportation Safety Board in the case of an accident.

## Regards,

John Michael Fleming Operations Specialist NAV CANADA Customer Service - Service à la clientèle 1-800-876-4693 Toll-free Fax: 1-877-663-6656: Télécopieur sans frais Direct Fax: 613-563-3426 :Télécopieur direct

"When once you have tasted flight, you will forever walk the earth with your eyes turned skyward, for there you have been, and there you will always long to return."