

Dear Ms. Medland

Thank you for your request.

Mr. Hauksson is unavailable due to summer vacation.

When he returns he will decide whether you will receive the informations you are requesting, or not.

Með kveðju / Best regards,  
**Sigurlaug Ásta Sigvaldadóttir**  
Ritari yfirstjórnar / Executive Secretary

Sími / Tel: (+354) 424 4000  
Beint / Direct: (+354) 424 4113  
Fax: (+354) 424 4001

**Isavia ohf.**  
Reykjavíkurlflugvöllur  
sigurlaug.sigvaldadottir@isavia.is  
[www.isavia.is](http://www.isavia.is)

Dear Lydia Medland

I forwarded your e-mail to Mr Johannessen without reading the attachment and he has now asked me to inform you that the information you requested is not kept by the National Commissioner. It would probably be better if you contacted the Icelandic Civil Aviation Authority (ISAVIA) for this information: <http://www.isavia.is/?PageID=358>

Best regards,

Árni E. Albertsson

Police Superintendent

Good morning Ms Medland,

Your request for information regarding Aircraft Route Data the ICAA does not have that information. Service provider for your request would be ISAVIA. Please contact their public relations manager -  
her email : [hjordis.gudmundsdottir@isavia.is](mailto:hjordis.gudmundsdottir@isavia.is)

With best regards,

Ingibjörg Haraldsdóttir  
administrative assistant

Dear Ms. Medland,

Please excuse the delayed response to your request due to the staff assignment reorganization as you mention. Your request is being coordinated for proper response in coordination with pertinent government departments.

Sincerely,

**Fridthor Eydal**  
Manager, Corporate Communications

**Isavia ltd**  
Tel: +354-424-4000  
Direct: +354-424-4252  
fridthor.eydal@isavia.is  
[www.isavia.is](http://www.isavia.is)

**From:** Lydia Medland [<mailto:lydia@access-info.org>]  
**Sent:** Monday, November 14, 2011 05:24 PM  
**To:** isavia  
**Subject:** Fwd: Re: Request for Information

Dear Isavia,

I am forwarding the message below as I understand that Hjördís Guðmundsdóttir is no longer working with you. I hope that someone will be able to deal with this matter promptly.

Please do let me know the contact details of the person dealing with this request when the best person is identified to respond.

Regards,

Lydia Medland

----- Mensaje original -----

**Asunto:** Re: Request for Information  
**Fecha:** Thu, 10 Nov 2011 20:39:47 +0100  
**De:** Lydia Medland <[lydia@access-info.org](mailto:lydia@access-info.org)>  
**Organización:** Access Info Europe  
**Para:** Hjördís Guðmundsdóttir <[hjordis.gudmundsdottir@isavia.is](mailto:hjordis.gudmundsdottir@isavia.is)>

Dear Hjordis,

I am writing to you to ask about the status of my information request. According to Iceland's Information Act 15/1996 the request should have been responded to within seven calendar days so the response is now nearly a month late.

In your last e-mail you asked why I needed this information. I need this information in order to investigate possible human rights abuses as well as to exercise my right of access to information as explained in my previous e-mail.

You will see that information of this type has been made available to civil society organisations by other governments including Germany, Ireland, Poland and Finland. Please see here how the Finish government released information of this type last month, the Finish government provided the information in an excel format which was extremely useful.  
<http://formin.finland.fi/Public/default.aspx?contentid=233396&nodeid=15145&culture=fi-FI>.

I do hope that the Iceland government will be able to provide the response to my request soon. Should a response not be received I will be requesting a review of the lack of response by the Icelandic Information Committee ([http://ursk.forsaetisraduneyti.is/#\\_blank](http://ursk.forsaetisraduneyti.is/#_blank)).

Please do not hesitate to contact me if you need more information in order to respond to the request. I attach the request once again for your convenience.

Kind regards,

Lydia Medland

El 05/10/2011 14:30, Hjördís Guðmundsdóttir escribió:

Hello Lydia.

Why do you need this information?

Með kveðju / Best regards,  
**Hjördís Guðmundsdóttir**

Upplýsinga- og kynningarfulltrúi  
Public Relations Manager

Sími / Tel: 424 4000  
Beint / Direct: 424 4128  
Farsími / Mobile: 891 7090

**Isavia ohf.**

hjordis.gudmundsdottir@isavia.is  
www.isavia.is

**From:** Lydia Medland [<mailto:lydia@access-info.org>]  
**Sent:** 5. október 2011 12:01  
**To:** isavia  
**Cc:** Hjördís Guðmundsdóttir  
**Subject:** Request for Information

Dear Sir or Madam,

Please find attached a request for information. I initially sent this request to the Icelandic Civil Aviation Administration ([fms@caa.is](mailto:fms@caa.is)) however they have informed me that you are the appropriate body and they have referred me to this address for this information.

Kind regards,

Lydia Medland

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Let's keep in touch! Sign up to the Access Info mailing list  
[www.access-info.org/en/suscribe](http://www.access-info.org/en/suscribe)

Need help accessing public information? Use the Access Info Help Desk  
[www.access-info.org/en/help-desk](http://www.access-info.org/en/help-desk)

Want to support our fight for transparency in the EU?  
[www.access-info.org/en/support-us](http://www.access-info.org/en/support-us)

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